GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:5268
ANSWERED ON:05.05.2008
COMPLAIN IN CONSUMER CELL
Rajbhar Shri Chandra Dev Prasad

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether majority of complaints received by the Consumer Cell situated in Sanchar Bhawan regarding problem in Telecom Services are from State of Bihar;

(b) if so, the details thereof ;

(c) the steps taken/being taken by the Government to strengthen the Telecommunication system in Bihar; and

(d) if not, the reasons thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI JYOTIRADITYA M. SCINDIA)

(a) No, Sir.

(b) Not applicable in view of (a) above.

(c) Following steps have been taken to strengthen the Telecommunications systems in Bihar:

(i) Extensive use of wireless technologies in the access network;

(ii) All District Head Quarters in the State of Bihar have been provided with Board Band facility.

(iii) A scheme has recently been launched by USO Fund to provide subsidy support for setting up and managing 489 number of infrastructure sites (towers) in 37 districts in the State of Bihar for provision of Mobile services.

(iv) Connecting all telephone exchanges on reliable digital media (converting MCPC to IDR or OFC)

(v) Creation of pole less network to reduce overhead drop wire.

(vi) Interactive Voice Response (IVRS) based centralized fault booking at Short Distance Charging Centre (SDCC).

(vii) Conversion of SBM (Single Base Module) into RSUs (Remote Switching Units).

(viii) Conversion of CDOT 256 Port exchanges into AN-RAXs (Access Network-Rural Automatic Exchanges).

(ix) Annual Maintenance Contract (AMC) entered for New Technology and WLL equipments including FWTs and Provision of AMC in new supplies.

(x) Provision of High capacity external maintenance free battery with FWT for providing larger talk time and standby time , in case of WLL connection.

(d) Not applicable in view of (c) above.